



****This RA Expires 30 days after the date product was delivered.****

Dear Valued Customer:

Please follow the instructions below.

1. Call 800-658-1008 for a Return Authorization
2. Complete this fillable form.
3. Place a copy of this form in the package with the merchandise and original packing slip/receipt.
4. Keep a copy of this form for your records
5. Write the RA# on the outside of your package.
6. If the merchandise is damaged or defective, or if RPP has erred on your order, RPP will issue a call tag to pick it up or will refund your shipping.
7. If you have made an error in ordering or are electing to return product, you are responsible for the shipping charges to return the merchandise back to us.
8. Once the product has been received and inspected, a refund will be issued less all shipping fees.

**Note: Depending on the nature of your return, a 20% Restocking Fee may apply.*

Name: _____

Invoice#: _____

E-mail: _____

Address: _____

City: _____ Zip Code: _____

Phone: _____ Fax: _____

ITEM #	ITEM DESCRIPTION

OFFICE USE ONLY

CUSTOMER REQUEST FOR DISPOSITION:

NO Exchange

Exchange for: Item #: _____ Color: _____ Size: _____
Description _____
When Needed: _____

Replacement Order #: _____

**Note: Your Replacement Order will be shipped upon receiving returned merchandise or you may elect to purchase a new item and receive a refund when returned product has arrived.*

<p>RA Issued: _____ Call Tag Issued: _____ Call Tag: _____ Items Received: _____ Returned to Stock: _____</p>	<p>REPLACEMENT:</p> <p><input type="checkbox"/> Replacement Needed</p> <p>Replacement Order #: _____ When Needed: _____</p>
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RETURN MERCHANDISE TO:

Rain Ponchos Plus, LLC
Attn: RA#
PO 394
Keller, TX 76244
Phone: 817-749-3121

REASON FOR RETURN
Check Reason(s) Below:

Client is returning because:

- Ordered wrong color
- Ordered wrong size
- Ordered wrong style
- Do not like.

Factory error:

- Shipped wrong color
- Shipped wrong size
- Shipped wrong style
- Received incorrect quantity
- Product Defective: Explain: _____

Carrier error:

- Late Express Delivery
- Damaged
- Package Lost
- Shipped to wrong address

Customer is required to pay Return Freight unless merchandise is deemed defective or factory error.

REPLACEMENT ORDER
SHIPPING CHARGES

- Bill my Credit Card.
- Bill my UPS Acct # _____
- Bill my FedEx Acct # _____

ISSUE DATE _____